

DesSafaris
4290 Shoreclub Drive,
Mercer Island,
WA 98040
WWW.DesSafaris.com
Email: des@dessafaris.com
Phone: 206 612 1721

Terms and Conditions of Booking.

Bookings:

The services booked for you are listed on your voucher. Please ensure that you have checked these details on receipt of the voucher as it may not be possible to make changes at a later date.

On receipt of the voucher and invoice, a 30% deposit must be sent to secure the reservation.

All changes and cancellations must be made in writing.

Cancellation charges:

30 days or more notice-loss of deposit

30 days – 7 days notice-50% of the total cost

7 days – 48 hours notice – 75% of total cost

Less than 48 hours notice – 100% of the total cost

In the event of the death or serious injury of an immediate family member, we may be able to refund the deposit or possibly apply it to a future booking if made within one year.

The ability to refund the deposit will depend on the cancellation policy of the company or resort where the booking was made.

Insurance.

Clients must take out comprehensive travel and health insurance. In the event of an air evacuation, insurance papers will be required before the evacuation can take place.

Also, the travel insurance may cover non refunded deposits in the event of a cancellation.

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Transport.

Air.

-flights are booked on a shared charter basis unless specified otherwise. This means that there will be other fare paying passengers on the plane with you.

-I cannot guarantee the type and size of plane that you will fly in. The plane may be single or twin engine.

-flight times may change from those printed on the voucher.

-The maximum weight of luggage permitted per person is 15kg. Including hand luggage. There is no flexibility for excess luggage. Luggage should be packed in small soft bags.

-Flights once booked cannot be diverted for any reason.

-The pilot has absolute right over all elements of the flight. He may refuse to fly any client who is under the influence of alcohol or behaves in any way which may compromise the safety of the flight.

-There is no smoking in or around any flight.

-The pilot has absolute authority not to take off or land if he has any concerns at all concerning the aircraft, airstrip or weather conditions.

Road.

-All road transfers are on a shared basis unless otherwise specified. This means that other clients may share the vehicle with you.

Health, Safety and Accommodation.

-Clients are responsible for all matters relating to their health, vaccinations and prophylaxis. It is highly recommended that you contact your physician or travel clinic for advice on all health matters.

-Clients must exercise proper care when staying in National Parks and Game Parks. Wild animals are free to wander around the camps and lodges and no liberties should be taken. Clients need to pay attention to their surroundings at all times. Children need to be supervised at all times.

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-Clients undertake all activities in all locations at their own risk, and when asked to do so, must be prepared to sign disclaimer forms for specific activities (walking safaris, horse riding etc.)

-Any special dietary requirements should be given at the time of booking. Please note that whilst every effort will be made to accommodate specific dietary needs, it may not always be possible due to limited ingredients in remote areas of Tanzania.

-Please note that water is not safe for drinking and bottled water will be provided.

-Power is provided by generator or solar systems for lights and recharging batteries. Power is not available for hair dryers or other electrical equipment other than computers and phones. The power will be on at set times and the lights will not stay on all night. The times will be published at each individual lodge or camp.

-Water is heated by solar energy; therefore hot water may be limited during prolonged period of heavy cloud and rain and also in the early morning,

Visa Requirements.

Clients are advised that visas may be required to enter Tanzania. These can either be obtained in advance or at the airport on arrival. It is the client's responsibility to ensure that they have the required documentation to obtain entry into Tanzania.

Weather.

World weather conditions are changing and we do not take any responsibility for any unexpected weather conditions which may affect the enjoyment of the safari or vacation.